

# Highway improvements are about to start near where you live



## New Dover Road and Dover Hill, Folkestone

### What are we planning to do?

Kent County Council are planning to install a safety improvement scheme including a new pedestrian crossing point with a centre island, additional lighting and signing on **New Dover Road, Folkestone**, located near the Valiant Sailor Public House. The plans also include the installation of additional warning signs on **Dover Hill** to make the sharp bend at the top of the hill more visible for road users.. (please see a plan of what we are planning to do overleaf)

### When will the work start on New Dover Road and Dover Hill, Folkestone and how long will it take?

The work will take around five weeks in total to complete, commencing on New Dover Road on **06<sup>th</sup> April 2021** for a duration of **3 weeks and the remaining two weeks on Dover Hill**. Works are carried out between the hours of 8am and 4.30pm, Monday to Friday.

This type of work can be affected by bad weather, so if it is not possible for us to carry it out at this time, we will arrange a new date and let you know via a letter drop to your home. We will also put up signs along the road, before we start, showing the date we plan to start work.

### How will we carry out the works and how will it affect you?

The main construction works on New Dover Road will be undertaken using **temporary traffic signals** and lane closures will be utilised for Dover Hill to give our contractor a safe area within which to carry out construction. We need your help to make sure the work is done as quickly as possible and to the best possible quality. If your vehicle is usually parked on the carriageway, please make sure you park it somewhere else away from the site whilst the works are carried out.

### Why do we want to do this work?

Kent County Council are installing this crossing to **assist safer pedestrian movements across the busy New Dover Road, Folkestone**.

### Keeping you and our staff safe

We want to complete the works as quickly as we can and without causing you too much inconvenience. **So please respect our workers' space and safety by driving carefully and slowly through the roadworks**. Feedback from our workers shows that too many drivers go too fast through roadworks. Everyone is entitled to a safe workplace and our staff work next to moving traffic and risk injury every day to maintain and improve the highway for everyone.

### Please keep this leaflet safe in case you need to contact us

For further information or to find out more about what we do please visit our website [www.kent.gov.uk/highways](http://www.kent.gov.uk/highways) where you can also report a fault on any of our roads across Kent. You can find us on Twitter @KentHighways. If you have a problem during the works or need to contact us in an emergency you can call us on 03000 41 81 81. We often ask residents to fill in a short feedback survey that we will post through your door after we have completed our works so please help us by filling this in and sending it back freepost. You can also do this survey on line at [www.kent.gov.uk/roadworkssurvey](http://www.kent.gov.uk/roadworkssurvey).

**WARNING – Beware Bogus Callers** Kent County Council Highways & Transportation do not allow works to be carried out on private properties. If anyone says they are working for us or our specialist contractors and offer to carry out any work for cash they should be treated with caution and you are advised to contact Citizens Advice Consumer Service