

Safety guidance for delivery drivers

Courier companies are at risk of being targeted by criminals who seek to steal delivery vehicles and their contents.

To reduce the risk to you, your vehicle and your deliveries:

Make sure your vehicle is in good working before beginning your shift:

- Conduct thorough daily checks on your vehicle.
- Be vigilant to any potential tampering.
- If your vehicle is fitted with a dashcam and/or a tracker, make sure it is working properly before beginning your shift.
- Consider installing additional security features such as a Stoplock or a Slamlock to reduce the risk of van doors being forced open.

Plan your routes in advance:

- Agree a daily delivery plan with your employers or, if independent, with a family member and check in with them on a regular basis.
- Consider varying your route rather than making repetitive journeys.
- Where possible, avoid difficult manoeuvres.

Consider where you park:

- Avoid poorly lit areas - park under a streetlight or in view from CCTV wherever possible.
- Use a torch to light dark spaces.
- Stay in safe and secure parking areas when parking overnight or when taking rest breaks.
- Make sure your phone is always fully charged.

Remain alert to what is happening around you:

- If something doesn't look or feel right, do not make the delivery.
- If you think you are being followed, do not exit the vehicle – keep doors locked, keep moving and call the police as soon as you can do so safely.



**Kent
Police**

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the people of Kent**

- Take note of the vehicle and driver if you can.
- Let your employer know the situation as soon as you can.

Secure your vehicle:

- Never leave your vehicle unlocked or unattended with the engine running or keys in the ignition.
- Always keep your keys with you, somewhere safe and out of sight.
- If you have a keyless van, consider using a key blocking pouch to prevent other people from accessing your vehicle while you are delivering.
- Consider darkening windows to prevent passers-by viewing contents.

Remember:

- If you feel threatened, activate the panic alarm on your vehicle or sound your horn to draw attention to the situation and potentially deter the criminals.
- If you see something suspicious, **report it**.

Contacting Kent Police

To report a crime:

- Talk to us on LiveChat – available 24/7: **www.kent.police.uk/contact**
- To report a non urgent crime visit **www.kent.police.uk/report**
- In an emergency, if crime is in progress or life is in danger, call **999**
- If you are deaf or speech impaired, text **'police'** and **your message** to **60066**

For news, information and advice:

- Find the answer online at **www.kent.police.uk** or visit **www.askthe.police.uk**
- Email your local policing team - visit **www.kent.police.uk/yourarea**
- Follow us on Instagram: **@kentpoliceuk**
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