

# Kent Fraud Alert System



**TO STOP FRAUD™**

## Latest fraud scams

### HMRC Scams

We are currently seeing an increasing number of reports of scammers impersonating HMRC either by phone call or email. Many of these are informing people that there is an “arrest warrant” in their name and that unless it is paid immediately, the Police will attend and arrest them. The fraudsters will inform the person that they need to purchase gift cards and that they need to supply the fraudsters with the serial numbers in order to pay the fine. This is a scam and I would remind people that HMRC would never contact you like this and would never ask you to pay a fine with gift vouchers.

If you are unsure, hang up, and call back on a trusted number. Never use a number supplied by the person calling and use an alternative phone wherever possible. If you do not have an alternative phone to hand, then ring a family member or friend to confirm that the line has been cleared.

If you think you have been a victim of this scam or have received similar calls claiming to be from HMRC, contact your bank and report to Action Fraud on 0300 123 2040 or at [www.actionfraud.police.uk](http://www.actionfraud.police.uk)

## Preventing fraud

Together, let's stop scammers.



### Remember, ABC:



never Assume



never Believe



always Confirm

Get the latest scam advice:



@KentPoliceECU

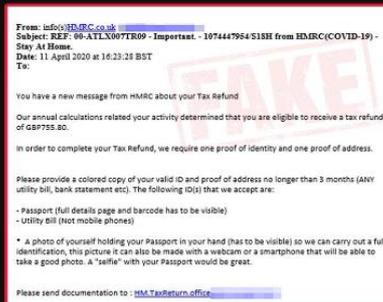


## Watch out for HMRC tax refund scams

- Don't click on the links or attachments in suspicious emails, and never respond to messages that ask for your personal or financial details, including requests to send images that prove your identity.
- HMRC will **never** text, email or phone you to ask for bank details, PINs or passwords.

Learn more: [actionfraud.police.uk/covid19](http://actionfraud.police.uk/covid19)

OFFICIAL



**Kent  
Police**

## Contacting Kent Police

Report a non-urgent crime online [www.kent.police.uk/report](http://www.kent.police.uk/report)  
Talk to us on LiveChat – available 24/7 [www.kent.police.uk/contact](http://www.kent.police.uk/contact)  
In an emergency, if crime is in progress or life is in danger call **999**  
If deaf or speech impaired, text 'police' and your message to **60066**

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## Asda Phishing email.

There is a new phishing email circulating and offering the chance to win a £1,000 gift card from Asda. It's a scam. Please be on the lookout for similar type emails for other stores as well. These emails will normally ask you to complete an on line shopping survey with the promise of the gift card in return. The survey is how they obtain your personal details and bank account information to steal your monies. If you receive anything like this and it sounds too good to be true, then you know it probably is.

If you believe that you have been a victim of this or any similar scam, then contact your bank immediately and report it to Action fraud.

If you have been sent an email which you're not quite sure about, forward it to the Suspicious Email Reporting Service (SERS): [report@phishing.gov.uk](mailto:report@phishing.gov.uk)



**POLICE - ALERT**

Watch out for these fake Asda emails. We have received 97 reports over the bank holiday weekend.



**ActionFraud**  
National Fraud & Cyber Crime Reporting Centre  
[www.actionfraud.police.uk](http://www.actionfraud.police.uk)

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## Rogue Traders

I have been informed recently of a possible scam in the Sittingbourne area. Where persons have been knocking on doors and stating that they can do a deep clean on driveways making it “Covid free.” This sounds like a scam and I would ask you to remember the following advice when dealing with people knocking on your door and offering unsolicited services –

- Ask for identification and call their company yourself (not on a number they provide) to check they are genuine.
- Ask the visitor to return another time when someone can be with you
- Get three written quotes
- Ask family and friends for recommendations
- Agree payment arrangements and start and finish dates in writing beforehand and never pay in full until you're completely satisfied with the work.
- If you have doubts about who the person is or who will be carrying out the work. then say 'no'. Don't be pressured into quick cash deals for low prices 'while we are in the area'.
- Pressurised selling on your doorstep is a crime and can be prosecuted by Trading Standards and the police. Remember don't be pressured if you want to say “no” then Say “NO!”.

Apart from the Police you can also report to –

Trading standards : [kent.gov.uk/tradingstandards](http://kent.gov.uk/tradingstandards) or call 0808 223 1133

And you can also obtain additional advice from Citizens Advice: [www.citizensadvice.org.uk/consumer/](http://www.citizensadvice.org.uk/consumer/)

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## TV Licence Phishing email

Time for an old favourite. I personally recently received the below phishing email claiming that I need to update my details. It is a scam for the following reasons.

The email address that it was sent from is totally fake and was not from [donotreply@tvlicensing.co.uk](mailto:donotreply@tvlicensing.co.uk). TV licencing would never say "Hi" followed by your email address, as they would always address it to Mr or Mrs Kelly etc. Additionally, the time and date that you have to respond in the below email had expired before they sent the email. The general wording is poor as is the punctuation and grammar. Please remain vigilant to these types of phishing attacks and forward any suspicious emails to - [report@phishing.gov.uk](mailto:report@phishing.gov.uk)

If you believe you have been a victim, then please contact your bank immediately and report it to Action Fraud.

[myLicense](#) | [Television UK](#) | [Direct Debit reference kxxlufdu](#)  
<[gytllsr112165yubvixd@voo.be](mailto:gytllsr112165yubvixd@voo.be)>  
To: XXXXXXX@btinternet.com;



27/08/20 16:31

Hi [XXXXXX@btinternet.com](mailto:XXXXXX@btinternet.com),

Due to outdated account details, your licence has been flagged and it will be suspended if no response has been received against this notification. It's important we keep our records up to date. It help us keeping track of our licensee and to perform periodic subscription transaction without interrupting the licence service, saving downtime of our services to users.

How to update your details:

You can change or update details using this platform. You'll be required basic identification documents in hand which will help you in updating the profile with authentic official information.

[Update Details](#)

Remember, if you don't keep up with your payments, we may be forced to cancel your license or pass your details to a debt collection agency.

To change your payment method, have a look at all your options. So, all you need to do is make sure there's enough money in your account. Or, if you prefer to pay the missed amount now, you can sign in online and pay using your debit or credit card. While you're signed in, please make sure we have your correct bank details.



### License information

Licensed email - [XXXXXXXX@btinternet.com](mailto:XXXXXXXX@btinternet.com)

Expiration date - 8/27/2020 8:31:33 a.m.

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